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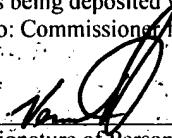


PATENT

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May 19, 2004
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Serial Number: 10/675,726
 Filing Date: September 30, 2003
 Applicant: Joshua S. Allen, et al
 Entitled: AUTONOMIC SLA BREACH VALUE ESTIMATION
 Examiner: Not Yet Assigned
 Group Art Unit: 2182
 Attorney Docket No.: RSW920030148US1 (7161-116U)

NOTICE OF CHANGE OF CORRESPONDENCE ADDRESS

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Dear Sir:

The correspondence address of Applicant(s) principal attorney of record in this matter has changed. Please address all future communications for the above-identified application to:

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Respectfully submitted,



By:

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Dated: May 19, 2004